



Telephone Banking Menu

Thank you for calling Niagara's Choice Audio Banking

Press 1 for English

Press 2 for Spanish

Enter your account number followed by the # key

Verify your name

1 – Primary member name

2 – Joint owner names

(If name is not verified transfers to auto attendant)

Enter your audio PIN followed by the # key. If this is your first-time using audio banking and you do not have a PIN press 0

0 – enter your 9-digit social security number – member has 3 chances to enter the correct number before it transfers to a rep. Once a PIN is established it goes back to entering the account number and name verification.

1 – Balance and Transaction History

1 – Current Balances

2 – History of Deposits

3 – History of Withdrawals

4 – List of Loans

9 – Help

* - Main Menu

2 – Transfer Funds

1 – Transfer from Savings to Checking

2 – Transfer from Checking to Savings

3 – Transfer between other suffixes

4 – Transfer to another account

9 – Help

* - Main Menu

- Replay

3 – Check Withdrawal

- 1 – Check from Savings
- 2 – Check from Checking
- 9 – Help
- * - Main Menu
- # - Replay

4 – Special Services

- 1 – Change PIN
- 2 – Access a different account
- 9 – Help
- * - Main Menu
- # - Replay

9 – Help – Message plays with instructions on how to use the system

- Replay Message

*** - Previous Message**